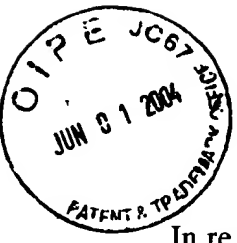


2154
JFW



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Arthur Zavalkovsky, et al.)	Confirmation No.: 2206
)	
Serial No.: 09/614,365)	Examiner: EL HADY,
)	NABIL M.
)	
Filed on: July 12, 2000)	Group Art Unit No.:
		2154

For: BASIC COMMAND REPRESENTATION OF QUALITY OF SERVICE POLICIES

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO OFFICE ACTION

Sir:

In reply to the Office Action mailed April 28, 2004, the shortened statutory period for which runs until July 28, 2004, please reconsider the subject application after amendment as indicated herein.

- Amendments to the Claims begin at page 2.
- Remarks begin at page 14.